



FACTORY RMA #

RETURN AUTHORIZATION FORM

PLEASE FILL OUT COMPLETELY AND RETURN THIS TO US SO WE CAN ISSUE A RETURN AUTHORIZATION NUMBER FOR SERVICE
- YOUR RA# WILL BE FAXED TO YOU UPON AUTHORIZATION

FAX TOLL FREE 866-329-2330

DEALER BUSINESS NAME

CONTACT (REPORTING PROBLEM)

DEALER PHONE

DEALER FAX #

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REQUEST DATE

PRODUCT BRAND NAME

PURCHASE DATE

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MODEL #

SERIAL #

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PLEASE PROVIDE A DETAILED DESCRIPTION OF PROBLEM FOUND (DOA IS NOT SUFFICIENT)

DO YOU WANT YOUR REPLACEMENT UNIT (PLEASE CHECK)

IMMEDIATELY

AFTER EVALUATION

IF IMMEDIATE REPLACEMENT IS REQUESTED, CUTTING-EDGE DISTRIBUTING WILL INVOICE DEALER AND CHARGE THE ACCOUNT WHEN REPLACEMENT UNIT IS SHIPPED.

UPON EVALUATION OF THE RETURNED UNIT THE MANUFACTURER MAY

- A. REPAIR THE UNIT AND C.E.D. WILL RETURN IT TO THE DEALER OR,
- B. PROVIDE A NEW REPLACEMENT UNIT, WHICH C.E.D. WILL INVOICE AND SHIP TO THE DEALER; ISSUING CREDIT FOR THE RETURNED UNIT.

SHIPMENTS SENT TO CUTTING EDGE DISTRIBUTING WITHOUT A RETURN AUTHORIZATION NUMBER CLEARLY DISPLAYED WILL BE REFUSED

CUTTING EDGE CUSTOMER SERVICE WILL COMPLETE THE FOLLOWING SECTION

CLIENT RA#

BY: _____ REASON: _____ FAXED: _____ TIME: _____

ALL PACKING MATERIAL AND MUST BE RETURNED IN ORIGINAL FACTORY CONDITION. MISSING AND DAMAGED MATERIALS ARE REPLACED AT FACTORY PRICES.

**Cutting Edge Distributing 10703 East Bethany Drive, Aurora, CO 80014
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